

AN GARDA SÍOCHÁNA

Waterford Kilkenny Carlow Divisional Policing Plan 2023

"Keeping People Safe""Ag Coinneáil Daoine Sábháilte"



Divisional Officer's Foreword

I am pleased to introduce Waterford's Policing Plan for 2023. Our plan takes account of the priorities set out in An Garda Síochána Strategy Plan 2023- 2024 and the priorities set out by the Minister and the Policing Authority, but it also takes account of the contributions from Kilkenny and Carlow Joint Policing Committees and the Waterford Community Safety Partnership and the contributions made by the JPC Sub-Committee and the groups who contribute to these fora. This plan, is therefore very sensitive to the needs and local factors that impinge on the safety and security of our citizens and challenge the spirit and resilience of our communities across Waterford Kilkenny and Carlow.



The members of An Garda Síochána in Waterford are determined that there can be no safe cover for groups or individuals who seek to intimidate, cause fear or inflict injury or loss on our citizens. We are determined that those who attempt to put our Communities in fear are held to account for their actions and are challenged and dealt with in accordance with the rule of law.

Visibility, Community Policing and Engagement is a key tenant of our policing philosophy and being present and engaged with the Communities we serve provides the bedrock of our policing services in Waterford. We are committed to supporting and working with our Community partners, such as Neighbourhood Watch and Community Alert to limit the opportunities afforded to those who may wish to engage in crime or anti-social behaviour in the Waterford Division. An Garda Síochána is committed to our public service positive duty obligations under Section 42 of the Irish Human Rights and Equality Act 2014, which we will address in 2023 through initiatives relating to our Diversity and Inclusion Strategy, Hate Crime Policy and developing our Human Rights capacity.

I would like to recognise the efforts of the members of staff working for An Garda Síochána in the Waterford Division and especially those who are on the frontline 24 hours a day, 7 days a week. Their flexibility and commitment has in no small way contributed, and continues to contribute, to ensuring that most violent, dangerous and committed criminals are challenged, constrained and stand answerable to the rule of law.

I would like to re-iterate the commitments made in our previous policing plans to reduce the level of carnage and death on our roads and the tragedy and heartbreak visited on the victims and families as a result.

Ar scáth a chéile a mhairimid.

Padraig &

Padraig Dunne, Chief Superintendent



How to contact your Division – Always call 999 or 112 in an emergency

Waterford Kilkenny Carlow Divisional Facebook Page Link

Superintendents, and office contact	Station	Opening Hours	Telephone
Superintendent Anthony	Waterford	24 hours a day, 7 days a week	(051)305300
Lonergan	Ferrybank		(051)830240
Waterford District	Dunmore East		(051)383112
Ph. (051) 305316	Passage East		(051)382211
	Kilkenny	24 hours a day, 7 days a week	(056)7775000
Superintendent Derek Hughes	Castlecomer		(056)4440650
Kilkenny District	Callan		(056)7706630
Ph. (056) 7775016	Freshford		(056)8832122
7773010	Urlingford		(056)8831133
	Carlow	24 hours a day, 7 days a week	(059)9136620
	Tullow		(059)9151222
Superintendent Aidan Brennan	Muinebheag		(059)9774120
Carlow District	Ballon		(059)9159122
Ph. (059)	Hacketstown		(059)6471202
9136627	Rathvilly		(059)9161122
	Myshall		(059)9157622
	Borris		(059)9773102
	Thomastown	24 hours a day, 7 days a week	(056)7754150
Superintendent Colin Furlong	Mooncoin		(051)895122
Thomastown	Graiguenamanagh		(059)9725750
District	Ballyhale		(056)7768602
Ph. (056) 7754157	Bennetsbridge		(056)7727112
	Glenmore		(051)880122



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	Goresbridge		(059)9775202
	Kilmacow		(051)880122
	Kilmoganny		(051) 648002
	Mullinavat		(051)898122
	Pilltown		(051)643102
	Stonyford		(056)7728232
	Tramore	24 hours a day, 7 days a week	(051) 391620
	Kilmacthomas		(051) 291124
Superintendent	Kill		(051) 292211
Paul O'Driscoll Tramore District	Portlaw		(051) 387105
Ph. (051) 391627	Kilmeaden		(051) 384105
	Rathgormack		(051) 646002
	Leamybrien		(051) 291182
	Dungarvan	24 hours a day, 7 days a week	(058) 48600
	Cappoquin		(058) 54244
Superintendent	Aglish		(024) 496122
Michael Leacy Dungarvan	Ardmore		(024) 94222
District	Lismore		(058) 54222
Ph. (058) 48607	Tallow		(058) 56222
	Ballymacarbry		(052)6136100
	An Rínn		(058) 46111
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Diversity officers for the Division can be found <u>here</u>, or call below

Mark Gavin, Garda, Tramore, County Waterford. Ph: (051) 391620

Ronan O Callaghan, Garda, Dungarvan, County Waterford. Ph: (058) 48600

Trevor Boyd, Garda, Dungarvan, County Waterford. Ph: (058) 48600

Fergal O Callaghan, Garda, Ballymacarberry Dungarvan, Waterford. Ph: (052) 6136100

David Butler, Sergeant, Waterford Waterford City. Ph: (051) 305300



Finbar O'Sullivan, D/Sergeant, Waterford City. Ph: (051) 305300

Michael Canavan, D/Garda, Waterford. Ph: (051) 305300

Chris Murray, Garda, Waterford City. Ph: (051) 305300

Ted Hughes, Sergeant, Thomastown County Kilkenny. Ph: (056) 7754150

Aidan Fitzpatrick, Garda, Kilkenny City. Ph: (056) 7775000

Andrew Neill, Garda, Kilkenny City. Ph: (056) 7775000

Lisa Mullins, Garda, Kilkenny City. Ph: (056) 7775000

Noel Casey, Garda, Freshford, County Kilkenny Ph: (056) 8832122

Darren Leahy, Garda, Carlow. Ph: (059) 9136620

Janet Gough, Garda, Ballyhale, County Kilkenny. Ph: (056) 7768602

Crime Prevention officers for the Division can be found here, or call below

Peter McConnon, Sergeant, Kilkenny Garda Station. Ph: (056) 7775000

Deirdre O'Neill, Sergeant, Waterford Garda Station Phone. Ph: (051) 305300

Drug related intimidation inspectors for the Division can be found here





1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets	Divisional Outcomes
1.1 Work in partnership, through the Community Policing Framework, developing sustainable solutions to community concerns	Through periodic engagement with our partners in the Community, in alert schemes and local implementation of a sectoral Community Policing model, we will ensure consistent and open communication to support identification of local policing issues. High visibility and crime prevention events will be used to protect our communities from theft and anti-social behaviour, promoting trust and confidence in the service our Garda personnel provide.
1.2 Deliver a policing service that recognises the diversity of the people we serve	Through greater engagement with minority groups and vulnerable victims we will increase trust and they will have greater confidence to engage with Gardaí and report crime.
1.3 Work in partnership with other agencies to combat the harm caused by drug dealing in communities	Through focus on the prevention and detection of drug crime and with the assistance of local communities we can develop problem solving partnerships to address their safety concerns.
Div 1.4 Continue to support people reporting Hate Crime by increasing awareness within An Garda Síochána and affected communities.	Hate Crime will be treated as a priority and this will strengthen our connection with affected groups and assist us to have greater community engagement.

1. Our Regular Work with the Community

Work	Method	Work	Method
Joint Policing & Community Safety Committee meetings		Crime Prevention Officers to promote the reporting of Hate Crime	
Engagement with local elected representatives		Awareness and education programmes run in Schools	PRESS =
Public meetings with minority groups		Youth events promoting personnel, civic and social development	
Garda Station Open Days		Business Crime Prevention and Metal Theft Seminars	
Liaison Garda to be allocated to each school		Drug crime to be targeted	♣! • △
Community Policing		Engagement with community stakeholders	





2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

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National	Targets

2.1 Deliver proactive, intelligence-led responses to volume crime to address current and emerging trends

2.2 Continue to enhance our capacity to address fraud and cyber-enabled crimes

2.3 Proactively disrupt Organised & Serious Crime in collaboration with national and international partners

Divisional Outcomes

Through targeted operations, crime prevention campaigns and offender management in the Division of Waterford Kilkenny and Carlow we will target the reduction in volume crime offence categories which are of most concern to our communities including the categories of Public Order, Theft and Assaults.

Through targeted crime prevention advice for the general public, consultation with Garda national units and local businesses in the Waterford Kilkenny and Carlow Division we will seek to increase prosecutions and reduce the instances of offences in the category of Fraud, Deception and Related Offences

Through an information led policing approach we will optimise the use of our available resources to disrupt and prosecute organised and serious crime targeting in particular the category of Robbery Extortion Hijacking offences.

2. Our Regular Work and Service Standards

Patrols carried out in the Division Covert patrol in the Division Targeted Operations for offences of most concern to communities Key Indicator Feedback from Joint Policing and Community Safety Committees Awareness of Garda patrols Reduction in number of crimes

Work	Method	
Crime Prevention advice to the public	PRESS ALL DE	
Best practice training		
Targeted patrols in crime hot spots	!! of 	
Key Indicator		
Deal after the deal and an effective figure 10 and		

Reduction in the number of assaults, public order and anti-social offences
Reductions in Robbery Burglary and Fraud offences

Increase in detections and prosecutions





3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets

3.1 Ensure all victims interacting with An Garda Síochána receive the appropriate service and supports with a particular focus on domestic, sexual and gender-based violence

3.2 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime

3.3 Promote and enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other partner agencies

Divisional Outcomes

Through the support of vulnerable victims at all stages of their interaction with the criminal justice process we will protect their human rights and provide a better quality service to those most in need.

Through National and Divisional KPI's and crime reviews monitor crime trends and with targeted bail curfew and case offender management ensure that crime that is trending is targeted and reduced.

Through high visibility targeted patrols and working in partnership with Road Safety Authority we will enforce responsible driving and make travelling on our road network safer.

3. Our Regular Work and Service Standards

Work	Method	Work	Method
Contact with Domestic abuse victims		Victim letters provided	
Domestic related incidents to be independently reviewed by supervisors		Engagement cycles with vulnerable and elderly people in the community	
Liaison with Statutory bodies Tusla & CFA		Road safety targeted offence detection	PRESS
Key Indicator		Key Indica	ator
Contact with, and protection of Domestic abuse victims		Traffic collisions and	serious injuries
Victims of crime that feel informed and aware of available support		Victims are reporting their feasible	





4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets

4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána

- 4.2 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities
- 4.3 Conduct intelligence-led operations, working in partnership with domestic and international agencies to proactively identify and disrupt terrorism and the activities of hostile actors

Divisional Outcomes

Through enhanced gathering of intelligence we will increase our capacity to identify and disrupt those involved in terrorism.

Through strengthening our relationships with the principal response agencies and the local authorities we will be better able to deal with Major Emergency should they occur in the Waterford Kilkenny Carlow Division.

We will continue to work with our local and national partners to disrupt terrorism and protect the integrity of the access and egress points into this country within the Waterford Kilkenny Carlow Division.



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets

5.1 Enhance Change Capacity and Capability in An Garda Síochána through the implementation of the Change Management capacity-building plan.

- 5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising our strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland
- 5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan

Divisional Outcomes

We will support our employees to continuously improve and embrace innovation and change.

We are committed to embedding and sustaining change and supporting a culture of innovation in the Waterford Kilkenny Carlow Division.

Through the implementation of an environmentally sustainable approach to administration we will assist in reducing our carbon footprint.





Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation

National Targets

E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role

E1.2 Further support our personnel through the implementation of health and wellbeing initiatives aligned to the principles of the Health and Wellbeing Strategy

Divisional Outcomes

We will ensure all Garda members are trained in priority areas, and engaged with PALF and continuous professional development.

We will continue to implement the Action Plan for Health and Wellbeing Strategy promoting usage of key supports, including Garda Employee Assistance Service, Peer Supporters and Garda Occupational Health Service in order to support our personnel.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets

E2.1 Continue to work with partners to enhance our multi-disciplinary approaches

E2.2 Explore and develop opportunities for collaboration with specialists, universities, research hubs and internal and external thought leaders

Divisional Outcomes

Through collaborative local partnerships we will tackle the issues that affect our communities and drive effective and measurable outcomes to respond to their concerns.

We will work with the Technological University for the South East and the Students Union to provide an appropriate policing response, including education and engagement in residential estates.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets

E3.1 Strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities.

E3.2 Understand and respond to the results of An Garda Síochána Culture Audit

Divisional Outcomes

Through clear consistent internal and external communication we will develops citizen's trust and empower our employees to respond better to our communities issues.

We will support the response plan to results of the 2022 Cultural audit to help improve the working environment of our Garda personnel.





Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets

E4.1 Promote and strengthen professional conduct amongst An Garda Síochána personnel, fostering a culture of empowerment and trust.

E4.2 Roll out of An Garda Síochána Organisational Operating Model

Divisional Outcomes

Through the consistent management of complaints and the promotion of Ethics we will improve our trust and reputation amongst our communities in Waterford Kilkenny Carlow.

We will continue the roll out of the new An Garda Síochána operating model, improving oversight, administrative efficiency, and freeing up more Garda personnel to return to frontline duties.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets

E5.1 Enhance information-led policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision

E5.2 Improve the consistency of our data by operationalising the data quality process, validated by an external review

Divisional Outcomes

We will continue to support implementation of local projects to improve governance, coordination and remote management.

We will effectively and ethically use our data to make informed decisions at all levels of our organisation in Waterford Kilkenny Carlow.



Finding Additional Support

Support Type	Name	Website	Email	Telephone
	Community Text Alert and Neighbourhood Watch Information	www.garda.ie	Kilkenny.community @garda.ie	056 7775094
	Kilkenny Age Friendly/ Meals on Wheels	https://kilkennyagef riendlycounty.ie/	Agefriendlycounty @gmail.com	056 7772787 056 7721685
	Tramore Community Care / Meals on Wheels	http://tramorecomm unitycare.ie/		051 381126
	Alone	www.alone.ie	hello@alone.ie	0818222024
	Pobal, Seniors Alert Scheme(SAS)	https://www.pobal.i	onlinesupport@pobal.ie	01 5117222
	Kilkenny Social Prescribing Service	www.cklp.ie	info@cklp.ie	056 7752111
	Men's Shed	www.menssheds.ie	info@menssheds.ie	01 891 6150
	Kilkenny PPN	www.kilkennyppn.ie	<u>Ppnkilkenny</u>	056 7794255
		<u></u>	@kilkennycoco.ie	087 1731634
Community Bodies	Teagasc Helpline	www.teagasc.ie	info@teagasc.ie	353 59 917 0200
(NGO)	Rotary Club	www.rotary.org		056 7721994
	Kilkenny Lions Club	www.kilkennylionscl ub.ie	Info @kilkennylionsclub.ie	
	Cois Nore	www.coisnore.ie	info@coisnore.ie	056 7752222 085 8882583
		www.familycarers.i		
	Family Carer's Ireland	<u>e</u>		1800 240724
	Fr McGrath Centre	https://frmcgrathcen tre.ie/	info@frmcgrathcentre.ie	056 7751988
	The Irish Wheelchair Association	www.iwa.ie	info@iwa.ie	056 7762775
	Irish Countrywomen's Association (ICA)	www.ica.ie	admin@ica.ie	
	MS Society	www.ms-society.ie	southeast@ms-society.ie	056 7777771
	L'Arche	L'Arche Kilkenny	admin@larchekilkenny.ie	056 7725628
	O'Loughlin Court, Community Centre	https://www.respond.ie/about-us/	info@respond.ie	056 7770069



	Carlow and South			
	Leinster Rape Crisis Centre	http://carlowrapecrisis.ie/	info@carlowrapecrisis.ie	0599133344
	Rape Crisis Centre	www.drcc.ie	info@rcc.ie	1800778888
Victim	Support After Crime Services	www.SupportAfterC rimeServices.ie	info@supportafter crimeservices.ie	021 432 0555
Support	Waterford Rape and Sexual Abuse Centre	www.waterfordrsac.	info@waterfordrsac.ie	1800 296 296
	Crime Victims Helpline	www.crimevictimsh elpline.ie	info@crimevictimhelpline.ie	116006
	Kasa	www.kasa.ie	info@kasa.ie	056 7751555 1800478478
	Waterford Substance Misuse Service	http://www.hse.ie		051 848658
	Carlow & Kilkenny			Tel: 056 7784638
Drug &	Substance Misuse Service	http://www.hse.ie		Local: 1890 464600
Addiction Support	County Waterford Community Based Drug Initiative East,	https://wstcys.ie/	info@wstcys.ie	(051) 872 710
	Al-Anon Family Groups	http://www.al-anon- ireland.org/	info@alanon.ie	(01) 8732699
	Alcoholics Anonymous	https://www.alcoholicsanonymous.ie/	gso@alcoholicsanonymous.i e	018420700
	The Involvement Centre	Centre information	Involvementkk @gmail.com	056 7712400
	Grow Kilkenny	www.grow.ie	southeastregion@grow.ie	056 7761624
	Aware Kilkenny	www.aware.ie	supportmail@aware.ie	1800 804848
	Rainbows Ireland	https://www.rainbo wsireland.ie/	ask@rainbows ireland.com	353 1 4734175
Mental Health	Kilkenny Bereavement Support	https://kilkennybere avementsupport.co m/		056 7756538
	Newpark Close Family Resource Centre	https://www.newparkclosefrc.com/	Newparkclosefrc @eircom.net	056 7723309
	Teac Tom	www.thethomashay estrust.com	Thethomashayestrust @gmail.com	056 7796592
	Samaritans	www.samaritans.or	jo@samaritans.ie	056 7765554



	Amber Women's Refuge	https://amberwome nsrefuge.ie/	info@amber womensrefuge.ie	056 7771404 0818 424244
	Pieta South East	Pieta South East site	info@pieta.ie	051 858510
	Open Door Kilkenny(LGBT)	www.belongto.org	info@belongto.org	01 670 6223
Diversity Support	Foróige "Out Kilkenny" (LGBT)	Foróige "Out Kilkenny" (LGBT) info		086 7736975 086 7736976
	The Twilight Community Group	www.twilight.ie		
	Tramore Youth Development & Family Project, Foróige,	www.foroige.ie		Jean Power 051 338983
	TYRE Project	Tyre Youth Diversion Project site	tyreydp@wstcys.ie	086 6052214 086 0497308
Youth Support	Klub Muzik,	https://klubmuzik.ie/	info@klubmuzik.ie	051 330342
	Arch Club for people with special needs	https://www.archclu bs.com/clubs	archclubs.adm@gmail.com	085 267 2643 085 267 2646
	Ossory Youth	https://www.ossory youth.com/	jpurcell@ossoryyouth.com	056 7761200
	MABS (Money Advice and Budgeting Service)	https://mabs.ie/	northmunster@mabs.ie	0818 07 2000 WhatsApp: 086 035341
Financial Support	St. Vincent De Paul	https://www.svp.ie/ home.aspx	info@svp.ie	051350725
	St. Vincent de Paul, Tramore, Co Waterford	https://www.svp.ie/ vincentstramore	vincents.tramore@svp.ie	051 393518



Appendix: Public Attitude Survey (PAS)

Strategic Objectives	Measures
Community - Continue to strengthen connections with communities, working in partnership to keep people safe	 Proportion of respondents who report satisfaction with local Garda Service. Proportion of respondents who perceive An Garda Síochána do not deal with things that matter in the community. Proportion of respondents who state Gardaí in the area treat everyone fairly regardless of who they are. Proportion of respondents who report An Garda Síochána listen to the concerns of local people. Proportion of respondents who state the Gardaí would treat you with respect if you had contact with them for any reason. Proportion of respondents who perceive An Garda Síochána as community focused.
Tackling Crime & Preventative Policing - Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches	 Proportion of respondents who perceive crime as a serious or very serious problem locally. Proportion of respondents that worry they or anyone that lives with them may become a victim of cyber crime. Proportion of respondents with fears about the level of crime in general. Proportion of respondents for whom fear of crime has no impact on quality of life. Proportion of respondents who are aware of Garda patrols. Proportion of respondents who stated they were a victim of the same type of crime multiple time in the last 12 months. Proportion of respondents who state An Garda Síochána is human-rights focused. Proportion of respondents who perceive An Garda Síochána as effective in tackling crime. Proportion of respondents who perceive Garda presence in their local area as about right. Proportion of respondents who state the Gardaí in my area can be relied on to be there when you need them.
Victims & the Vulnerable - Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána	 Proportion of victims who are quite satisfied or very satisfied with how An Garda Síochána handled their case. Proportion of victims that reported their most recent crime experienced. Proportion of respondents who stated for their most recent incident, Gardaí responded quickly when the incident was first reported. Proportion of respondents who stated they were contacted by An Garda Síochána after their most recent incident was reported.
Sustainable Change & Innovation - Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change	Proportion of respondents who perceive An Garda Síochána is modern and progressive.
Enablers - 1. People & Purpose 2. Partnerships 3. Engagement 4. Empowerment & Trust 5. Information-Led Policing	 Proportion of respondents who state An Garda Síochána is well managed. Proportion of respondents who agree or strongly agree that An Garda Síochána is representative of the diverse communities it serves. Proportion of respondents who report having a medium to high trust in An Garda Síochána.



Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
o o	Through social media
PRESS	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
$\stackrel{\wedge}{\sim}$	Plain Clothes Gardaí
5.	CCTV
!•	On foot
૾૽	By bicycle
	With Cars
512	By Motorcycle
 -	On buses
	On trains
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